



# GOLDSTAR

## Planned Service Program



Thank you for your interest in the GOLDSTAR preventative maintenance program offered exclusively by **Shackelford Heating & Cooling, LLC.**

The GOLDSTAR program has many benefits including annual cleaning of the eligible systems at a reduced rate, priority emergency service, 10% off diagnostic charges if we are called out to service your equipment, and 10% off replacement parts and labor.

### Pricing

Gas Furnace:

- ▶ Regular Rate: \$132.00
- ▶ GOLDSTAR RATE: \$99.00

Air Conditioner:

- ▶ Regular Rate: \$132.00
- ▶ GOLDSTAR RATE: \$99.00

There is no cost to become a GOLDSTAR customer! Simply complete and return the form provided. In late March and early September, you will receive an email reminder to schedule service and some available date options. This allows you to schedule at a convenient time, or to decline service for that season.

Continual preventative maintenance has been proven to add 5-10 years, on average, to the life of your equipment if maintained from the original date of installation. Give yourself peace of mind knowing preventative maintenance reduces the inconvenience of costly equipment breakdown and that you are conserving energy.

Thank you for your interest in **Shackelford Heating & Cooling, LLC** services! We look forward to working with you to improve and maintain the indoor air quality of your home. Please call with any questions or concerns you may have.

Sincerely,

Mike Hoffer



**HEATING & COOLING**

**835-7755**

SERVICE • REPLACEMENT • NEW CONSTRUCTION

MAIL TO: 5555 Irish Lane, Fitchburg, WI 53711

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Section A: To Be Filled out by Customer

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Service Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Email: \_\_\_\_\_

Other Equipment: \_\_\_\_\_  Air Conditioner  Furnace Technician: \_\_\_\_\_

Section B: To Be Filled out by Office

**MAINTENANCE**

\$ \_\_\_\_\_ **AIR CONDITIONER:**

- EQUIPMENT MODEL/SERIAL # \_\_\_\_\_
- INSPECT FOR FREON LEAKS
- LUBRICATE FAN MOTOR BEARINGS
- CHECK ELECTRICAL CONNECTIONS CONTRACTORS, RELAYS
- INSPECT SAFETY CONTROLS
- CLEAN & INSPECT CONDENSER & COIL
- CHECK THERMOSTAT OPERATION & CALIBRATION
- CHECK OPERATING CONDITIONS
- CHECK AMPERAGE
- CHECK FILTERS
- LUBRICATE FAN BEARINGS
- ADJUST OR REPLACE FAN BELT
- CLEAN CONDENSATE LINES/DRAINS

\$ \_\_\_\_\_ **HEATING:**

- EQUIPMENT MAKE/MODEL# \_\_\_\_\_
- INSPECT HEAT EXCHANGER FOR CRACKS
- CLEAN BURNERS, PILOT, FLUES & COMBUSTION
- CHECK FILTERS
- INSPECT ALL EXHAUST VENTING
- LUBRICATE FAN & MOTOR BEARINGS
- LUBRICATE BURNER MOTOR BEARINGS
- CHECK FOR GAS OR OIL LEAKS IN THE UNIT
- CHECK HUMIDIFIER/AC
- CLEAN CONDENSATE & HUMIDIFIER LINE & DRAINS
- CHECK THERMOSTAT OPERATION & CALIBRATION
- CLEAN BLOWER ASSEMBLY & COMPARTMENT

**GAS:**

- CHECK MANIFOLD GAS PRESSURE
- ADJUST PILOT & BURNERS
- CHECK FOR PROPER DRAFT
- CHECK OPERATING & SAFETY CONTROLS

\$ \_\_\_\_\_ TOTAL

Schedule for:  Summer  Winter Year: \_\_\_\_\_

ALL APPLICABLE TAXES ARE INCLUDED.

SIGNED: \_\_\_\_\_ DATE: \_\_\_\_\_